

Course Title : Perspective of E-Ticketing for Airport Staff (CAT042)

Course Overview :

The course will provide an updated knowledge of ticketing procedures in the context of electronic environment . It will also include the data and the process flow of electronic tickets.

Course Outcome :

- To understand updated procedures necessary in electronic ticketing
- To improve your understanding between paper and electronic tickets

Course Duration

2 Days

Course Schedule

Thai Session / Date : Oct 5-6 , 2009

Time : 08:30 – 16:30

Course Contents

- definition of terms related to IATA Resolutions
- the differences and similarities between paper and e-tickets
- the data and process flow of e-ticketing
- type of e-ticketing message

Suggested Participants

- Any interested person or staff in an airline business with at least a Bachelor's Degree in any field who has completed "CAT040" or has previous experiences in ticketing
- Good command in English
- Number of participants : Minimum 10 / Maximum 20

Course Lecturers

- Thai Airways Instructors

Venue

Thai Airways Training Center , Laksi Office , Bangkok

Language

Both Thai and English Sessions are offered. (Check detail from the course schedule)

Certification

Certificate of achievement is granted to participants who pass the test given at the end of the course with the passing requirement of 75 %

Training Fee

THB 5,500 per person (7% VAT included)