



Reminders and Updates

Expiring Miles 2009

Be sure to check if you have 2009 expiring miles by logging on to your account online, or checking the information box on printed statements. All 2009 expiring miles must be redeemed by June 30, 2010.

If you don't have enough miles for your preferred Award, you can top-up your account with a mileage purchase, or convert points to miles with financial partners, both with 10% more miles for a limited time.

Miles with Nok Air

THAI and Nok Air are developing closer cooperation on service within Thailand, and beginning in March 2010 Nok Air will operate flights on selected domestic routes.

Flights that are THAI and Nok Air codeshared, for example flights between Chiang Mai and Mae Hong Son, and between Bangkok and Phitsanulok or Ubon Ratchathani, will be eligible for Royal Orchid Plus mileage accrual provided the ticket shows a THAI flight number. Tickets purchased from Nok Air or flights that are not codeshared with THAI, will not be eligible for mileage accrual.

Service Fee Changes

Service fees for flight number or date changes for Air Awards on THAI within Thailand will be reduced beginning April 1, 2010.

Current Fee per change	New Fee per change
THB 760	THB 500
USD 20	USD 15

New reduced fees are applied for changes from April 1, 2010 onwards, regardless of the ticket issue date. In Thailand fees are payable in Thai Baht, while outside Thailand fees are payable in US Dollars, or the equivalent amount in local currency.



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South Africa Service Resumes

Direct service between Bangkok and Johannesburg resumes on May 17, 2010. Choose from Royal Silk Class or Economy Class onboard Boeing 777 aircraft, four flights weekly with departures from Bangkok on Monday, Wednesday, Friday and Sunday and returning from Johannesburg on the same day.

To redeem Award travel call THAI, or take advantage of special introductory fares by contacting THAI or your travel agent.

Redeeming Miles

Throughout the year, and especially if you have expiring miles that need to be redeemed by June 30 this year, there are Awards that do not require a large number of miles.

If your membership status is Member or Silver, beginning at just 4,000 miles you can relax in comfort at Royal Silk Class lounges when departing on THAI from Suvarnabhumi Airport in Bangkok. Simply present your Royal Orchid Plus card and same-day departing boarding pass and lounge staff will be pleased to deduct miles, then invite you to enjoy the many lounge facilities.

If you enjoy reading, there is a wide range of magazines available for redemption beginning at just 5,000 miles. Members residing in Thailand, and in many other countries, can keep up to date on world news and business with TIME and Fortune.

If you reside in Thailand choose from an array of lifestyle magazines in Thai and English, including THAI's monthly inflight magazine "Sawasdee". All magazines are conveniently delivered to your home address. Redeem instantly at www.thaiairways.com/rop