



Updates and Reminders

Airport Check-in for Gold Status Members

Royal Orchid Plus and Star Alliance Gold status members check-in privileges with THAI have been enhanced at Suvarnabhumi Airport in Bangkok.

For international THAI flights counters B10-B15 are now dedicated to Gold members, and for domestic THAI flights counter B05 now serves Gold status members.

New Payment Options for Award Travel in Thailand

When redeeming Award travel within Thailand online at www.thaiairways.com/rop there is now a number of convenient payment options for members in Thailand, provided payment is completed at least 2 days prior to departure.

The following ATM or Debit cards can be used with the respective ATM machines; SCB, TMB and KTB. Cash payments can be made at any Counter Service.

After completing an online Award booking, indicate your preferred payment channel and a payment code will be provided.

Award Travel Stopovers

One-way Awards on THAI do not permit a stopover when backtracking. For example, Rome-Bangkok-Kathmandu, a stopover is not permitted in Bangkok and travel must continue on the first available flight to Kathmandu.

When backtracking on round-trip intercontinental Award travel, for example Sydney-Bangkok-Kuala Lumpur, a stopover is permitted with fee.