



# Agents Advice



## Temporary suspension of TG/9W Interline Agreement

Issued: 18 APR 2019  
Issue No.: 07/19

Dear Industry Partners,

Due to 9W flight cancellations and in order to avoid inconvenience, effective immediately THAI wishes to advise the following ticket handling policy for passengers holding TG (217) or 9W (589) stock **issued/reissued on/after 18APR19**:

### 1. For all TG (217) tickets:

- All tickets **issued/reissued on/after 18APR19** will NOT be accepted on any 9W service.
- All tickets **issued/reissued on/before 17APR19** will be honoured and accepted for 9W services.
- **Involuntary Rerouting/Reissuing or FIM**  
Effective for **travel date on/after 15APR19**, TG will accept all 9W transferred passengers for travel on all TG flights, provided new tickets are purchased.

### 2. For all 9W (589) tickets:

- All tickets **issued/reissued on/after 18APR19** will NOT be accepted on all TG services.
  - All tickets **issued/reissued on/before 17APR19** will be honoured and accepted on all TG services.
- \*For any further enquiries concerning 9W tickets, please kindly contact 9W directly.*

For further information, please contact your local THAI Agency Desk.

We thank you for your continued support of Thai Airways International and apologise for any inconvenience.



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