

Agents Advice



Passenger Name Correction Administration Fee Adjustment Effective from 25 July 2018

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Dear Industry Partners,

Please be advised that Thai Airways International will apply an **adjusted administration fee of AUD100 per ticket** for passenger name corrections from 25 July, 2018.

This policy will apply for **all tickets issued in Australia only**, and will apply as per below (but not limited to) :

- Original ticket's fare rule must allow to process name correction
(Please note original fare rules are adhered before any name correction request)
- Applicable name correction fee will apply subject to condition of original ticket
- Character error within the passenger name title
- Character error within the first or middle name and/or family name
- Maiden family name to married family name or vice versa
- Transposed name (e.g. change John/Smith Mr to Smith/John Mr)
- This fee will apply per passenger per ticket, no child/infant discount apply

Kindly note that **ALL passenger name corrections require a copy of the passenger's passport and any other supporting documents** that verify the identification of the passenger.

To process a passenger name correction request or for further information, please contact your local THAI Agency Desk.

We thank you for your continued support of Thai Airways International.



RESERVATIONS/AGENCY DESK/ROYAL ORCHID PLUS: 1300 651 960

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