



Adjusted Flight Schedules & Aircraft Changes

From 28 October 2018

Issued: 30 Aug 2018
Issue No.: 09/18

Dear Industry colleagues,

Thai Airways International would like to advise that due to aircraft rotation and maintenance requirements, an adjusted flight schedule from Australia to Thailand and from Thailand to Europe will come into effect from 28 October 2018, as follows:

BNE/BKK schedule will be reduced to 4 flights weekly
 SYD/BKK schedule will be reduced to DAILY flights
 MEL/BKK schedule will be reduced to 11 flights weekly
 PER/BKK schedule will be maintained DAILY with an aircraft change to A330

BKK/MXP schedule will increase from 4 to 5 flights weekly
 BKK/OSL schedule will increase to DAILY flights
 BKK/MUC aircraft change to B777
 BKK/CDG aircraft reverts to A380

BRISBANE TO BANGKOK			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG474	MON, WED, FRI, SUN	14:00	20:10
TG478	Suspended		
BANGKOK TO BRISBANE			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG473	MON, WED, FRI, SUN	00:01	12:05
TG477	Suspended		

MELBOURNE TO BANGKOK			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG462	TUE, WED, FRI, SUN	00:30	05:40
TG466	Daily	15:25	20:35



RESERVATIONS/AGENCY DESK/ROYAL ORCHID PLUS: 1300 651 960

SYDNEY
Admin: (02) 9844 0969
sales@thaairways.com.au

MELBOURNE
Admin: (03) 8662 2266
melbourne@thaairways.com.au

BRISBANE
Admin: (07) 3215 4700
brisbane@thaairways.com.au

PERTH
Admin: (08) 9265 8200
perth@thaairways.com.au



BANGKOK TO MELBOURNE			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG461	MON, TUE, THU, SAT	08:10	21:20
TG465	Daily	00:05	13:05

PERTH TO BANGKOK			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG484	TUE, THU, SAT	09:25	15:20
TG482	MON, WED, FRI, SUN	16:30	22:25

BANGKOK TO PERTH			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG483	TUE, THU, SAT	00:01	07:55
TG481	MON, WED, FRI, SUN	07:20	15:15

SYDNEY TO BANGKOK			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG472	Suspended		
TG476	Daily	10:00	15:25

BANGKOK TO SYDNEY			
FLIGHT	DAYS	DEPARTS	ARRIVES
TG471	Suspended		
TG475	Daily	17:50	07:10

In addition to the Australian schedule adjustments, there will also be adjustments to other intercontinental, regional and domestic THAI services, as well as aircraft changes on some routes.

Please be advised of the following handling procedures for passengers holding THAI documents affected by these changes from 28 October 2018:



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Revalidation/reissue:

- For passengers holding tickets on a THAI flight that has been rescheduled, revalidation and reissue is permitted without charge, for the alternate flight arrangements through the original issuing office.
- If the new flight on which the booking has been automatically protected does not suit the passenger's travel needs, alternative THAI flights may be selected. Any seat and/or meal requests will need to be re-selected.
- Rebooking must be made in the **original PNR** for the same booking class/cabin as ticketed.
- Passengers with fare types that do not permit revalidation or reissue should contact their THAI Agency Desk for assistance.

Cancellation/Refund:

- For THAI documents issued in Australia, should the new flight schedule not suit the passenger's travel needs, unused tickets may be refunded in full without any applicable penalty. Refunds may be auto-processed through BSPlink (via a **Refund Notice****) or GDS, with reference to [YY29AUG18](#) as authorisation for any airfare penalty waiver. For **Galileo and Amadeus** users, this reference is to be noted in the "Authority" field of the auto-refund. For **Sabre** users, please use the "Exch Doc" field.

REFUND NOTICE : **When processing the refund through BSPlink via a **Refund Notice**, fees do not apply but THAI must change the e-ticket status to '**RFND**'.

REFUND APPLICATION : If the refund is processed through BSPlink via a **Refund Application**, this will result in THAI ultimately processing the refund, and subsequently a **refund processing fee of AUD55 per ticket** will apply.

For further information on passenger alternatives, please contact your local THAI Agency Desk or Sales Office as per details listed below.

We apologise for any inconvenience caused to you and your clients resulting from these schedule changes. Once again thank you for continued support of Thai Airways International.



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