



## THAI's Policy for Typhoon JABI in OSAKA

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Dear Industry Partners,

The Typhoon "JABI", in/around **Osaka, Western Japan on 03 SEP '18** has had a profound impact on the number of air travel sectors in and out of the country so please be advised of the ticket handling procedures for passengers holding TG documents as follows:

**For TG Documents issued worldwide on/before 03 SEP '18 for travel period during 03 SEP '18 – 20 SEP '18 :**

**1. Reservation Change:** sectors to/from OSAKA

- Authorize to change date of travel within ticket validity or extend ticket validity until 20SEP18 only without fee and surcharges.

Notification in the PNR - please add OSI:

**"Involuntary change due to Typhoon JABI in Osaka"**

**2. Rerouting/Reissued:**

- Authorize to Reroute/Reissue ticket within its validity without fee and surcharges for any TG passenger for sectors to/from OSA (KIX) to any sectors to/from Japan, operated by TG.
- Recalculation shall be corresponding to the original fares and TFCs paid.
- Any additional amount to be collected (e.g. fares, taxes, surcharges) differences and/or other expenses occurred are on passenger's account.
- Any residual balance of fares and TFCs, if refundable, shall be issued in connection with MPD/EMD.

Notification in the PNR and on ticket – please add OSI in PNR, and in fare construction box on ticket:

**"Involuntary change due to Typhoon JABI in Osaka"**

For further information, please contact your local THAI Agency Desk.

We thank you for your continued support of Thai Airways International.



RESERVATIONS/AGENCY DESK/ROYAL ORCHID PLUS: 1300 651 960

**SYDNEY**  
Admin: (02) 9844 0969  
sales@thaiairways.com.au

**MELBOURNE**  
Admin: (03) 8662 2266  
melbourne@thaiairways.com.au

**BRISBANE**  
Admin: (07) 3215 4700  
brisbane@thaiairways.com.au

**PERTH**  
Admin: (08) 9265 8200  
perth@thaiairways.com.au